

What steps are we taking to make your stay as safe as possible?

In addition to our usual thorough cleaning programme we are taking the following steps.

Your room:

- Will be well ventilated for at least 5 hours after the previous guests left.
- All beverage sachets and bathroom toiletries will be new....nothing will remain from the previous guests.
- All duvets, pillows and protectors will have been changed.
- The mattress / headboard / window blind and any upholstered chairs will have been steam cleaned.
- All hard surfaces / touch points will have been cleaned with a disinfectant which kills enveloped viruses of which Covid 19 is one.
- The windows and glass wardrobe door will have been steam cleaned
- Bathroom floor/ shower screen will have been steam cleaned.

Public Areas:

- There is a hand sanitizer dispenser on the wall in the hall which we ask you to use when entering the house and before entering the public areas. Please also wear a face mask as per government guidelines when moving around the house.
- Your allocated dining table and chairs will have been disinfected and the upholstered seats also steam cleaned...the same table will be yours for the duration of your stay.
- The tablecloth will have been changed.
- Sofas will be steam cleaned every day after breakfast.
- All other hard surfaces will be disinfected daily after breakfast.
- Door handles will be regularly disinfected throughout the day.
- Windows will be opened daily for ventilation.

Due to Covid regulations, we are no longer able to offer a buffet style breakfast but our full menu will still be available. The laminated menu will be on your table and will have been disinfected since the last guests used it.

All spare pillows, robes, slippers, binoculars and wine glasses have been removed from your room....this is because if left in, everything would need washing or disinfecting even if it hasn't been used. **All these things are still available for your use....please just ask.**

We hope that you will feel confident in the steps we are taking, but if there is anything that you are concerned about during your stay, please bring it to our attention immediately.